



## Burghfield Gold Lake Terms and Conditions

1. All bookings are provisional until the booking form and deposit or full payment has been received. This will be confirmed by email or letter. The deposit is accepted as part payment towards the total cost of the group booking, if not paid in full.
2. The person completing the booking form is responsible for all costs and charges on behalf of the party.
3. Your booking is taken to be confirmed and accepted in respect of all persons in your group when the confirmation email or letter is sent.
4. Your completed booking form showing **all group names and contact details** must be accompanied by your deposit or full payment (this can be done over the phone).
5. The person completing the booking form confirms that they have the authority of all other persons included in the fishing session to make the booking on their behalf and that they have read and **accepted these booking terms, conditions and the rules of the venue**. All booking dates are confirmed with and all correspondence will be **with the person completing the booking form**.
6. If only deposit is paid, the balance of the cost of the session must be paid no later than 30 days before the session date. If you book **within 4 weeks of the fishing session you must pay the total cost** at the time of booking. If payment of the balance is not received by the due date, we reserve the right to cancel your booking, and forfeiting any deposit or payment made.
7. The price of your fishing session once confirmed will not increase.
8. In the event you cancel your confirmed booking, please phone our office **so that we can try to reschedule the booking** within the next 6 months if available. If both parties cannot find a suitable date to reschedule, the cancellation will only be accepted if we receive confirmation in writing or via email from the person who completed the booking form, and the following cancellation terms apply:  
**Cancellation Procedure** –Dependent on the cancellation notice period, the following refunds are due:  
More than 60 days before booked session - 50% refunded  
30 – 59 days before booked session - 25% refunded  
Less than 30 days before booked session – No refund on any payments
9. Where possible we will try to accommodate any changes to the booking, however additional costs may be incurred. **i.e. if you want more days on the lake.**
10. **Force Majeure:** We will not be liable for loss or delay occasioned by any of the following: Strikes, Riots, Industrial Disputes, Fire, Flood, Problems with transport, Closure of motorways, Weather conditions **or any other event(s) beyond Advanced Angling's control.**
11. **Complaints Procedure:** In the unlikely event that you or a member of your party has a complaint about your fishing session; whilst on site, the complaint must be notified to the office in the first instance. Complaints beyond our reasonable control will not be compensated. For example, not catching a fish, muddy banks, adverse weather conditions or fish spawning. Unresolved complaints must be sent in writing to [info@advanced-angling.com](mailto:info@advanced-angling.com) within 5 days of leaving the booked venue. In a case such as this Advanced Angling liability shall be limited to the cost of the fishing session as specified on the booking form.
12. You and your party use the premises at your own risk and are responsible for taking such safety precautions as are deemed reasonable.